

**NEW YORK STATE DEPARTMENT OF LABOR  
WARN UNIT**

**Business Information**

**Reason For Layoff:** Funding Loss

**Company:**

Navient BPO LLC  
13865 Sunrise Valley Drive  
Herndon, VA 20171

**FEIN NUM:** 85-1187899

**Industry Type:** 52: Finance and Insurance

**Contact:** Chad Wilson, Vice President Operations

**Contact Phone:** (585) 237-7037

**Total Number of Affected Workers:** 988

**Total Number of Employees:** ----

**Layoff Start Date:** Separations for 988 employees are expected to occur during the 14-day period starting on May 6, 2024.

**Layoff End Date:** May 18, 2024

**Impacted Sites**

**Event Number:** 2023-0234

**Address:** 20 Parker Lane, Perry, NY 14530

**Number of Affected Employees at Site:** 945

**Total Number of Employees at Site:** ----

**Date of Notice:** February 5, 2024

**Region:** Finger Lakes

**County:** Wyoming

**DOL Rapid Response Coordinator:** Erica Bruce

**Local Workforce Development Board Name:** Genesee, Livingston, Orleans, Wyoming Workforce Development Board (GLOW WDB)

**The employees were not represented by a union.**

**Event Number:** 2023-0235

**Address:** 325 Daniel Zenker Drive, Horseheads, NY 14845

**Number of Affected Employees at Site:** 43

**Total Number of Employees at Site:** ----

**Date of Notice:** February 5, 2024

**Region:** Southern Tier

**County:** Chemung

**DOL Rapid Response Coordinator:** Susan Gallagher

**Local Workforce Development Board Name:** Chemung-Schuyler-Steuben (CSS) Workforce NY

**The employees were not represented by a union.**